

# Rob Hendy



## ABOUT ROB

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Rob has over 25 years' experience of working in customer led, people focused businesses. He first became interested in training and development when he worked in the hotel and catering business, where it became clear that he had a flair for working with groups and individuals, sharing knowledge and helping them improve their performance. Rob took a career move that resulted in recognition as an innovative and effective HR professional. Rob spent 14 years working for Anglia Co-operative Society, one of the UK's largest retail Co-ops. Starting as a Trainer, Rob developed through the business up to his final position at Anglia as Human Resources Executive. Rob has been described by his colleagues and clients as someone with great integrity and professionalism, with a focus on adding real and tangible value.

## SKILLS AND SPECIALITIES

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Rob has worked in diverse areas as Personnel and Payroll, Loss Prevention, Health and Safety, Internal Communications and business & People Development and has experience of developing business strategies at a senior level. A confident presenter, engaging executive coach, skilled facilitator and dynamic trainer, Rob thrives on working with groups, small or large. He helps in the development of people at all levels of an organisation, from newly appointed graduates through to board and senior management teams, Rob regularly coaches senior managers, often following leadership development programmes that he has facilitated.

## PROFESSIONAL QUALIFICATIONS

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- C&G Training for Higher Education
- Postgrad Certificate in HR Management
- Postgrad Certificate in Internal Communication Management
- ILM Level 7 Certificate in Executive Coaching and Mentoring